

Here are just a few responses we've heard from our customers...

Great job!! You were efficient, professional, knowledgeable and thorough.

### --Russ

Excellent service ... everything we asked for was handled + some additional clean up and attention to detail that we appreciated.

#### --Elaine

Excellent customer service at first contact, fair yet not the lowest prices. Convenient location. The equipment was ready when promised, and tested after repair in my presence. Overall, the experience was better than expected. I will be back.

#### -- Don

This locations staff and service are excellent and I have found a new home for my computer needs. Thanks everyone.

#### --Ron

The service personnel in the store were extremely friendly and helpful, recognizing that I was not the most computer literate person; they were very patient and understanding. Also, upon picking the machine up, they helped me to re-establish my Internet connection. THANKS.

## --Sid

I was very pleased with the help I received on the phone and in store. The turnaround time on my services being performed was crucial to me, and you went above and beyond my expectations. Thank You.

## --.Jason

Fast, friendly, and fair to those of us who aren't techies.

## --Mark

Although I was given less than "good" news about what was wrong with my computer this time, the info was given to me with professionalism and compassion (an unusual combination!). As I've told friends about my computer being "hospitalized," when I've told them that it's at Data Doctors, more than one has told me -- "That's the place I was going to recommend!" Your reputation is growing! And it's really good! Not only would I recommend Data Doctors, I have!

#### --Sheron

I have either called or emailed Data Doctors several times regarding problems with my new computer. They are always right there and very helpful - don't know what I would do without them. So far they have not charged me one penny. I am very grateful for their help and great attitude! Thanks so much!

## --Barbara

We had a very pleasant experience. Everyone was very nice, a lot of work was performed on my system for a reasonable price - everything was explained to me, etc.

#### --Scott & Beth

Really nice family business, I enjoyed working with them.

#### --Monica

Te technician was excellent and after the computer was fixed he hooked up the computer and explained how to use the new software.

## --Otis

I just want to thank all of the staff as well my service guy that took care of us. I will be keeping you phone number for next time.

## --Roberta

You explained very well to my Mom and to I. Thank you for your time, we will be getting your name out!

#### --Jean

I couldn't be more pleased! The system was ready before the promised time. I had dreaded buying a new computer because I didn't want to have to mess with system setups or lost data. The data transfer was great. I took it home, plugged it in, turned it on and jumped on the Internet without a glitch.

## --Sandy

The young men I dealt with were knowledgeable and friendly - making the overall experience just fine. I hope to not HAVE to use them again soon but it's great knowing they are there if I do need help!

#### --Paula

It's great to have people you can TRUST work on such a valuable tool as your computer. I will be sharing my experience with others and recommending DD to all!

#### --Paul

We had real problems with spyware being put on our hard drive. Worms, virus's, this-that and the other thing were attacking our computer and ruining our family's computer experiences. We are thankful that the Data Doctors was able to save our computer from ruins and/or a possible identity theft situation, had matters gotten worse. You guys are awesome!

# --Marty

Data Doctors personally took the time to explain what they had done in a language I could understand. After working with Dell, Norton and Microsoft to resolve my problems, I was so happy to talk with a real person who I had the confidence in to solve the problems.

# --K.A.

They saved my life!

## --Linda